



QBIS PRIVACY POLICY

Protecting consumer privacy is very important to us. Our Online Privacy Statement is available to inform you about our collection and use of personal information so that you can make informed choices about how your own information is collected and used. This Online Privacy Statement reflects the QBIS Software policies covering personal information collected at this website on or after the effective date shown above.

We believe that information used responsibly benefits consumers and the economy, whether it is information we house on behalf of consumers conducting transactions or information we collect on behalf of our business clients. For example, we use consumer information every day to ensure fast and accurate processing of hundreds of thousands of money transfers. In addition, QBIS Software strives to better serve our customers by offering goods and services that we believe fit their needs and interests. When identifying an opportunity, QBIS Software may use consumer information it has collected in an effort to identify consumers who may be interested in that opportunity. For more than few years, consumers and businesses have relied on QBIS Software for safe and reliable service. The relationships we have developed over the years have been established based on mutual trust. Each day we and employees and agents strive to reinforce our commitment to our clients and consumers. Central to that commitment is ensuring that we abide by a set of privacy policies, which are outlined below. These policies guide us in the collection and use of information as well as employee responsibilities in protecting your privacy. We use personal information about consumers only in a manner consistent with these policies.

COLLECTION OF INFORMATION

As a general matter, QBIS Software may use the Personal Information you disclose to QBIS Software to improve and provide the Website, the Services and QBIS Software' other products and services, and for the specific purpose that you gave QBIS Software your Personal Information. More specific details on how QBIS Software use your information follows below.

QBIS Software may use Personal Information to create and authenticate your account, to process transactions you request such as product OR any services purchases in order to perform any contract you have entered into with QBIS Software, to provide you with customer and support and to communicate with you about your account and QBIS Software' products and services.

The Personal Information you provide to QBIS Software allows QBIS Software to provide you with the newsletters and mailing lists that you have signed up for with QBIS Software. If you do not want to be on QBIS Software' mailing list, you can opt out at any time by changing your settings in your 'My Details' page within the client area.

From time to time, QBIS Software may use your Personal Information to send important notices, such as important product updates and communications about purchases as well as changes to QBIS Software ' terms, conditions, and policies. Because this information is important for your interaction with QBIS Software you may not opt out of receiving these communications.

QBIS Software may also use your Personal Information for any other legal purpose stated in this Privacy Policy, and any other purpose for which you have given QBIS Software express consent.



Where you consent to QBIS Software doing so, QBIS Software may use your Personal Information to send you direct marketing communications. Should you ever choose to 'opt out' of receiving such communications QBIS Software may retain your Personal Information on file to ensure that QBIS Software do not continue to target you with communications of the type that you have asked QBIS Software to cease sending to you. We do not store credit card details nor do we share customer details with any 3rd parties.

DISCLOSURE OF INFORMATION

QBIS Software does not disclose customer information to third parties without first giving customers an opportunity to opt-out of certain kinds of disclosures. There are some disclosures to third parties that are not subject to the opt-out, such as disclosures necessary to effect, administer or enforce a transaction requested by you, to companies that perform services for us or to prevent fraud.

Finally, QBIS Software may disclose information about former customers to third parties and companies with which QBIS Software is affiliated, as well as unaffiliated third parties. Those disclosures may consist of the following:

- Financial background information describing a customer's financial status;
- Identification information, such as name and address data;
- Transaction information, such as account activity, debit activity or credit activity; and
- Other information relating to financial matters.

QBIS Software cannot be responsible for protecting your information if you share such information in publicly available sections of the Site such as the user forums or testimonials section. You should use your own judgment in disclosing this information on the Site. In the event that QBIS Software is purchased by another company, merges with another company or has a substantial portion of its assets purchased by another company, QBIS Software may share your information with that company. In such an event, we will notify you in accordance with the notice provisions of the Terms of Use.

QBIS Software may share your information with third parties as permitted or required by Applicable Law, by a court order or by another judicial or governmental request. We may also disclose your information if we determine that such disclosure is necessary to protect QBIS Software rights and remedies or is necessary for national security, law enforcement, or other issues of public importance. Such disclosures could take place in the context of an investigation or to prevent or take action against illegal activity, suspected fraud, situations involving potential threats to the physical safety of any person, violations of QBIS Software Terms of Service, applicable EULAs or other QBIS Software agreements, or as otherwise required by Applicable Law.

WE ARE COMMITTED TO PROTECTING THE CONFIDENTIALITY OF PERSONAL CONSUMER INFORMATION

QBIS Software limits access to personal information to those employees of QBIS Software and its affiliates who need it to fulfill their business responsibilities. Employees must adhere to QBIS Software privacy policies. Employees violating these policies may be subject to disciplinary action, up to and including dismissal.

Vendors and other outside contractors we engage are subject to our contractual requirements to ensure that sensitive personal information is safeguarded.

USER COMMUNICATIONS

If you communicate with us, we may collect information relating to that communication whether it takes the form of ticket submit form, email, fax, letter, forum posting, testimonials or any other form of communication between you and QBIS Software or Submitted by you to the Site (collectively, "User Communications").

IP ADDRESS INFORMATION

Each time you access information then we record what you access and the IP address you use to access the data. An IP address is a unique identifier given to you by your Internet provider when you connect to the Internet. This may differ each time you connect or be permanently assigned depending on your arrangements. We use these addresses to track your movements, analyze broad trends such a geographical location and by such improve our quality of service. IP addresses are not linked to personally identifiable information. We shall also store your browser version to detect trends on what browsers people prefer. We may from time to time share information gathered in this way with our partners. This information is not linked to any personal information that can identify any individual person.

SERVER INFORMATION

if you use one of our software products such as QBISS Addon Modules, we may collect certain information concerning such software and concern the server upon which the software operates. This information includes: (a) the licensed or unlicensed status of the software; (b) the source from which the license for the software was obtained (i.e., QBISS Addon Modules); or (c) information about the server upon which the software is installed including (i) the public IP address, (ii) the operating system and (iii) the use of any virtualization technologies on such server ((a) through (c) collectively, "Server Information"). Additionally, "Server Information" may also include (x) information collected by QBIS Software from time to time concerning which features of the software are most often used in order to improve and make adjustments to the software; and (y) information collected from you by QBIS Software in the event that you request technical support services including without limitation, IP addresses, usernames and passwords necessary to login to FTP.

Accessing your own Data

You have the right to ask for a copy of any of your personal Data held by QBIS Software (where such data is held)

SUPPORT

Support will only be provided for paid Products/Services if your account is in good standing. If there are outstanding payment issues relating to your account, or you are using a free product, support will not be provided. We reserve the right to refuse user support for any reason, such as, but not limited to, an abusive or offensive communication directed towards our staff or give bad review.

QBIS SOFTWARE WEBSITE IS NOT DIRECTED AT CHILDREN UNDER THE AGE OF 13

Our website is not directed at children under the age of 13 and QBIS Software does not collect or maintain information at our website from those we actually know are under the age of 13.

WEBSITE MAY BE LINKED TO OTHER WEBSITES

QBIS Software may create links to third-party websites. QBIS Software is not responsible for the content or privacy practices employed by websites that are linked from our website. If you have any questions or indeed comments about our Online Privacy Statement or for some reason believe we have not adhered to our statement, please contact: E-mail us at privacy@qbis.co.za

We may alter this statement as needed for certain products and services and to abide by local laws or regulations around the world. QBIS Software reserves the right to amend or modify this statement from time to time. We urge you to review this statement whenever you visit in order to obtain the most current statement. You may change your choices at any time.

WHERE IS YOUR PERSONAL INFORMATION STORED

WE ARE AN USA COMPANY AND YOUR DATA WILL NOT NECESSARILY BE HELD IN THE EU. YOUR DATA MAY BE TRANSFERRED TO DATACENTER (WHERE IS QBIS SOFTWARE IS HOSTED), THIS CAN BE MOVED IN ANY OF COUNTRY AND BY ACCEPTING OUR TERMS OF SERVICE AND/OR A EULA, YOU ARE EXPLICITLY CONSENTING TO THIS TRANSFER AND STORAGE TAKING PLACE. WE WILL TAKE ALL STEPS REASONABLY NECESSARY TO ENSURE THAT YOUR PERSONAL INFORMATION IS TREATED SECURELY AND IN ACCORDANCE WITH THIS PRIVACY POLICY.

DOES QBIS SOFTWARE USE COOKIES AND WEB BEACONS

Yes, QBIS Software uses cookies to keep you logged in after you log in to the Site. Otherwise, you would have to log in again for each page of the Site that you visit. Cookies are small text files placed on your computer by QBIS Software. They may be associated with your Personal Information by QBIS Software, but they do not contain your Personal Information. QBIS Software does not use web beacons.

HOW DOES QBIS SOFTWARE PROTECT PERSONAL INFORMATION AND OTHER INFORMATION ABOUT YOU

QBIS Software takes reasonable steps to protect the information we collect about you. Additionally, we may supply you with tools to evaluate the strength of the password you select for the Site. No security measures are foolproof, and QBIS Software cannot guarantee the security of your information other than to take reasonable steps to protect it. In the event that QBIS Software becomes aware of a security breach, unauthorized disclosure or inadvertent disclosure concerning your information, you agree that QBIS Software may notify you of such an event using the notice provisions of the Terms of Use.

You are responsible for maintaining your account's security (as more specifically explained in the Terms of Use).

YOUR RIGHTS

If you are located in certain countries, including those that fall under the scope of the European General Data Protection Regulation (AKA the "GDPR"), data protection laws give you rights with respect to your personal data, subject to any exemptions provided by the law, including the rights to:

- Request access to your personal data;
- Request correction or deletion of your personal data;
- Object to our use and processing of your personal data;
- Request that we limit our use and processing of your personal data; and
- Request portability of your personal data.

You can usually access, correct, or delete your personal data using your account settings and tools that we offer, but if you aren't able to do that, or you would like to contact us about one of the other rights. QBIS Software have largely factored GDPR into this Privacy Policy but if you think QBIS Software has failed to do so in any way, please notify QBIS at [privacy \(at\) QBIS Software](mailto:privacy@qbis.com).

WHAT IF YOU HAVE QUESTION, COMMENTS OR COMPLAINT ABOUT THIS PRIVACY POLICY

Please feel free to direct any questions, comments or complaints regarding this Privacy Policy using the contact information listed in the Notices section of the QBIS Software Terms of Use. It is QBIS Software policy to investigate and attempt to resolve all formal written complaints we receive concerning this Privacy policy. QBIS Software will cooperate with appropriate regulatory authorities, including local data protection authorities, to resolve any complaints regarding the transfer of personal data that cannot be resolved between QBIS Software and an individual.